



It is my pleasure to present to you "A History of Water & Electricity in Central Florida." It is the first official compilation of OUC history and is designed to function as a resource manual for our employees, retirees, commissioners, stakeholders and community.

More than a chronological record of events, this book encompasses the acquired beliefs, values, goals and practices that distinguish OUC from other utilities.

The site highlights the various stages of development in our history and how OUC's culture was formed and nurtured. We are who we are today thanks to highly motivated leadership and employees who have always found innovative ways to build upon our strong foundation and deliver the highest quality service for the citizens of Central Florida.

All of us at OUC take great pride in managing the assets of our customers at the highest level. We are committed to the basic tenets of affordability, reliability, public safety, customer satisfaction, environmental stewardship, aesthetic infrastructure and community engagement.

During my 28 years at OUC, I have benefited from the institutional knowledge and traditions passed on from one generation to the next. As I said "thank you" and "goodbye" to an increasing number of long-tenured employees as they retired, I felt a need to capture this knowledge and experience for the benefit of future generations.

With this digital history book, I want to recognize this organization's long history and the role our employees and leadership past and present have played in it. We have accomplished a great deal through the years, and our commitment to providing reliable electric and water service to our community has never wavered.

*I hope you enjoy this digital history book and remember – **Together we made history!***

A handwritten signature in black ink, appearing to read "Ken Ksionek". The signature is fluid and cursive, written over a faint background image of a modern building with a grid pattern.

Ken Ksionek
General Manager & CEO